

# Shurojhankar Group - Terms & Conditions

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Effective Date: July 5, 2025

Thank you for visiting Shurojhankar Group. This document outlines the legally binding terms and conditions ("Terms") under which you may use the website located at <https://shurojhankar.sidahq.com> ("Website"), and access services provided by Shurojhankar Group, which includes Shurojhankar Media, Shurojhankar Academy, and Swarsparshini.

## 1. Acceptance of Terms

By accessing or using our Website, purchasing our services, or engaging with our content in any way, you agree to be bound by these Terms, our Privacy Policy, and any other legal notices published by us. If you do not agree to these Terms, do not use our Website or services.

## 2. Description of Services

Shurojhankar Group operates through three key verticals:

- Shurojhankar Media: Curating and publishing digital content that promotes classical music, artists, and cultural narratives via social media platforms and digital campaigns.
- Shurojhankar Academy: An educational platform providing structured training in Indian classical music under experienced gurus, supported by online and offline modules.
- Swarsparshini: A trusted store for buying and ordering Indian classical musical instruments, offering personalized consultations, product recommendations, and repair guidance.

## 3. Eligibility and Registration

Users under the age of 18 must use the platform under the supervision of a parent or legal guardian. By registering for any of our services, you confirm that all information provided is accurate and truthful, and you agree to update any information that becomes outdated.

#### 4. User Responsibilities

You agree not to use the Website for any purpose that is unlawful or prohibited by these Terms.

This includes, but is not limited to:

- Copying, distributing, or disclosing any part of the Website without prior written permission.
- Uploading viruses, malicious code, or engaging in activities that damage or impair our platform or services.
- Violating the privacy of other users, including collecting their data without consent.

#### 5. Intellectual Property

All content-including but not limited to written material, images, audio, video, designs, and trademarks-is the intellectual property of Shurojhankar Group or its affiliates. Unauthorized use, reproduction, or distribution is strictly prohibited.

#### 6. Shurojhankar Academy Specific Terms

Enrollment in classes or workshops must be done through authorized channels. Classes may be recorded for quality purposes. Course content is copyrighted and intended only for personal use. Redistribution or resale of course materials is strictly forbidden.

#### 7. Swarsparshini Purchase Policy

Product descriptions, availability, and prices are subject to change without notice. Swarsparshini ensures quality checks before shipping. If you receive a defective item, you must notify us within 7 days of receipt. Returns must be in original condition and packaging. Refunds will be issued upon approval and may take 5-7 business days.

## 8. Shurojhankar Media Usage Guidelines

Content shared on Shurojhankar's official social media pages is curated and moderated. Comments, posts, and interactions that are abusive, hateful, or off-topic may be removed. Users repeatedly violating community norms may be banned.

## 9. Termination of Use

We reserve the right to suspend or terminate access to any user who violates these Terms. We may also remove content or accounts for suspected fraud, harassment, or any form of abuse.

## 10. Indemnity

You agree to indemnify and hold harmless Shurojhankar Group, its directors, teachers, agents, and affiliates from any claims, liabilities, damages, or costs (including legal fees) resulting from your violation of these Terms or misuse of the Website.

## 11. Limitation of Liability

To the maximum extent permitted by law, Shurojhankar Group shall not be held liable for any direct, indirect, incidental, special, or consequential damages resulting from your use or inability to use the Website or services, even if we have been advised of the possibility of such damages.

## 12. Modifications and Updates

We reserve the right to revise, update, or replace any part of these Terms at our sole discretion. Your continued use of the Website following changes constitutes your acceptance of those changes.

## 13. Governing Law

These Terms are governed by and construed in accordance with the laws of India. Any disputes shall be subject to the exclusive jurisdiction of the courts in Kolkata, West Bengal.

## 14. Contact Us

For questions, concerns, or support, contact us at: [shurojhankar@sidahq.com](mailto:shurojhankar@sidahq.com)